

1. BHS Corrugated Maschinen- und Anlagenbau GmbH, Paul-Engel-Str. 1, [D] 92729 Weiherhammer, [hereinafter referred to as "**BHS CORRUGATED**"] offers companies within the meaning of § 14 of the BGB (German Civil Code) [hereinafter referred to as "**Users**"] an online portal for service tickets [hereinafter referred to as "**Service-Ticket-Portal**"], which can be accessed at <https://serviceportal.icorr.io/>, for use in accordance with these Terms of Use after they have successfully registered. The Portal is an application accessible via the Internet which provides the possibility to create service tickets for further products and services of BHS CORRUGATED ("**BHS CORRUGATED Products**").
2. The use of the Service-Ticket-Portal requires the successful registration of the User. By registering, the User accepts the validity of these Terms of Use, which can be called up and printed after registration.
3. The User assures to have provided all data truthfully and completely within the registration. BHS CORRUGATED reserves the right to delete the access of a User for good cause after previous unsuccessful warning. An important reason is in particular the improper use of the Service-Ticket-Portal or a violation of the Terms of Use.
4. The use of the Service-Ticket-Portal is free of charge. For the use of further products and services of BHS CORRUGATED their separate Terms of Use and their contractually agreed prices apply.
5. BHS CORRUGATED reserves the right to make technical and content changes to the Service-Ticket-Portal and these Terms of Use and will inform Users about the changes and their effective date in advance. These changes do not affect individually agreed contractual agreements between customers and BHS CORRUGATED regarding products and services of BHS CORRUGATED.
6. BHS CORRUGATED guarantees the accessibility of the Service-Ticket-Portal as well as the professional quality of the functions of the Service-Ticket-Portal and reserves the right to carry out necessary maintenance and development work on the IT infrastructure of the Service-Ticket-Portal and its functions for this purpose, including any associated non-accessibility of the Service-Ticket-Portal. In particular, disruptions of Internet access outside the IT structures at BHS CORRUGATED are excluded from its area of responsibility.
7. The liability of BHS CORRUGATED for any damage incurred by a User due to the use of the Service-Ticket-Portal and its functions, regardless of the legal basis, is limited to intent and gross negligence. Liability arising from intent and gross negligence shall remain unaffected to the extent provided by law. Insofar as BHS CORRUGATED sets internet links on the Service-Ticket-Portal to the internet-content of third parties, BHS CORRUGATED does not adopt the content behind these links as its own, unless this is done on the occasion of services provided by BHS CORRUGATED related to contractual agreements for BHS-Products.
8. To the extent that BHS CORRUGATED also collects personal data of BHS CORRUGATED and/or the User, the parties shall enter into a separate agreement to ensure data privacy, which can be accessed at the following link: [Data Privacy Agreement](#).
9. These Terms of Use only apply for the use of the Service-Ticket-Portal. The products of BHS CORRUGATED that can be booked via this Service-Ticket-Portal are provided according to the agreed terms and conditions, including the BHS Corrugated Terms and Conditions of Sale for Machines and Systems, the BHS Corrugated Service and Spare Parts Terms and Conditions and the BHS Corrugated Remote Services Terms and Conditions, available at <https://www.bhs-world.com/en/terms-and-conditions>.

10. These Terms of Use for Service-Ticket-Portal / BHS CORRUGATED shall be governed by German law, excluding those provisions of German private international law, the application of which would lead to the application of a different legal system. The exclusive place of jurisdiction for all disputes arising from or in connection with the Service-Ticket-Portal shall be the place of business of BHS CORRUGATED.