



**Appendix to the Assembly Conditions  
of  
BHS CORRUGATED Maschinen- und Anlagenbau GmbH  
(Version: 01<sup>st</sup> February 2023)**

Prices for spare parts, repair, maintenance and other service interventions as well as supplement to maintenance contracts, § 4.1 Service and Spare Parts Terms and Conditions/BHS

**I. Rates**

1. The regular working times as well as the standby, preparation and post processing times have to be paid at following rates:

|  |     |                             |
|--|-----|-----------------------------|
| Service Technicians  | EUR | <b>98,00</b> per hour       |
| Senior Service Technicians   | EUR | <b>148,00</b> per hour      |
| Senior Service Technician – in connection with M2P / M+ agreements | EUR | <b>128,00</b> per hour      |
| Emergency Services   | EUR | <b>188,00</b> per hour      |
| Special Services   | EUR | <b>188,00</b> per hour      |
| Help Desk – Online support / 24/7                                  | EUR | <b>290,00</b> per case&hour |

2. Regular working hours are from Monday to Saturday 8 hours/day, but max. 40 hours/week. If the working hours exceed these hours, the following surcharges listed in II. are to be paid. This includes work performed on Saturdays.

3. Standby hours are those time periods during which the installation personnel after arrival on installation site cannot commence work for reasons beyond our control.  
During preparation time preparatory work is carried out .  
Travel time is the time required by our personnel to reach the installation site in the interest of the customer.

**II. Surcharges for overtime**

Overtime (more than 8 hours, Monday to Saturday inclusive),  
Activities on Sundays, holidays, at night (8.00 p.m. until 6.00 a.m.): **30%**

**III. Costs for lodging and travelling**

The following rates are charged for BHS personnel for lodging and daily allowance / additional costs:

|  |     |               |
|--|-----|---------------|
| Daily allowance with lodging (daily rate)    | EUR | <b>245,00</b> |
| Daily allowance without lodging (daily rate) | EUR | <b>98,00</b>  |

per calendar day including travel day, as lodging and board rate.

Alternatively, the lodging costs may be directly borne by the customer.

The allowances will not be reduced for board granted to our personnel

**IV. Travelling**

The cost for lodging and travelling for BHS personnel including transport costs for tools taken by BHS personnel as well as additional costs will be charged according to the effectively accrued costs. For the refund of travelling to and back from the customer's site, the following rates are to be paid:

Flat rate for arrival and departure

|   |                                 |              |
|---|---------------------------------|--------------|
| Passenger car (incl. all travel expenses for 1 person):               | EUR/km                          | <b>1,98</b>  |
| Any further passenger:  | EUR/hour                        | <b>98,00</b> |
| Air faire, miscellaneous:   | will be charged at cost accrued |              |
| Travelling time for arrival and departure by airplane, miscellaneous: | EUR/hour                        | <b>98,00</b> |

**V. Miscellaneous**

Daily rates, fixed price packages, special services and service packages on request or according to individual agreements respectively.